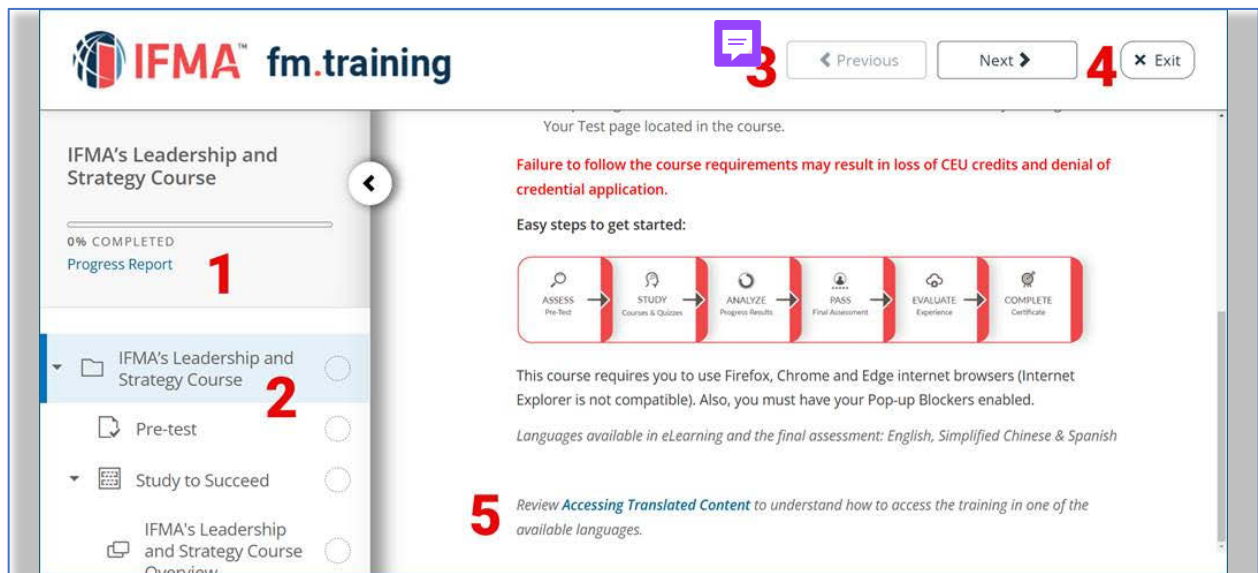


UNDERSTANDING THE COURSE PLAYER

Once you understand the course player, you will be able to take any course in fm.training. The Course Player Components are listed below.



1. **Progress Report and Glossary.** Click here to be taken to your **Progress Report** for the course. See how you scored throughout the course chapters with Pre-Test Results, Chapter Quiz Results, and Final Assessment Results. This section can provide personal feedback of where you can find ways of improving your score. Click to view the **Glossary** for the course.

2. **Content Navigation Tab.** Navigate between the available course items by clicking directly on the page or by clicking the ▼ sign on the left side of a folder icon.
3. **Course Navigation.** Click on Next or Previous to navigate between pages.
4. **Exit the Course.** This will return you to your Training Dashboard.
5. **Translated Student Guide and how to Purchase Student Guide Hardcopy.** Click on the **Accessing Translated Content** link to read a more detailed How to Guide explaining the **Student Guide**. Please note that you can download the guide but cannot print it as it will be watermarked. Use the email link corporateconnections@ifma.org to request information for purchasing hard copies of the course materials.

CONTACT INFORMATION

Online Help Desk:

Contact our help desk if you require further assistance or for general inquiries.

Phone: +1-800-963-6900 (Worldwide)
or +1-713-623-4362 | 7:15 a.m. – 5:45 p.m. CDT (USA/Canada)

Fax: +1-713-623-6124

For questions on IFMA's FMP, SFP, CFM credentials contact: Credentials@ifma.org

